

LIBERTY Dental Plan expands its Virtual Dental Services (TeleHealth/ TeleDentistry) in response to the COVID-19 pandemic.



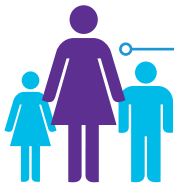
Our solution is designed to provide enrollees remote access to a broad spectrum of dental care needs via several digital and telecommunication technologies 24 hours per day/7 days per week, and it is designed to divert hospital emergency room visits in lieu of the COVID-19 pandemic.



Our clinicians are accessible via phone or computer from anywhere to address emergency and urgent dental needs. They can diagnose the problems and initiate remediation that may include prescription for antibiotics and/or pain medication, as well as simple home-based therapeutics.



If an in-person care is required, dental emergency visits are coordinated by our member services team with appropriate dentists available for emergency and urgent dental treatments. Our care managers perform follow-ups and stay engaged with those who have accessed our virtual dental services. Our provider relations team is in constant communication with our providers and maintains a daily list of those who are available in each area to provide in-person dental services.



Depending on the length of the current suspension and postponement of routine and non-urgent dental care, we expect that the need for these services will climb exponentially in the coming days and in response we have created "Virtual Dental Teams" that include, Dentists, Dental Specialists, Care Coordinators case managers/medical nurses who work closely together in each market and state with a member-centric focus.

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