The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.imperialhealthplan.com/texas/ or contact us at 1-800-595-0619 or https://exchange.imperialhealthplan.com/texas/ or contact us at 1-800-595-0619 or https://exchange.imperialhealthplan.com/texas/contact-information/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://exchange.imperialhealthplan.com/texas/universal-glossary or call 1-800-595-0619 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | \$0 per person \$0 per group | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Yes. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-carebenefits/. |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$0 per person \$0 per group | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges, and health care this plan doesn't cover. | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://www.imperialhealthplan.co m/texas/hmo-exchange/provider- directory or call 1-800-838-5914 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.imperialhealthplan.com/texas/individual-eoc/

| | What You Will Pay | | Limitations Evacutions & Other Important | | |
|---|--|---|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Primary care visit to treat an injury or illness | No Charge | Not covered | None | |
| If you visit a health care | Specialist visit | No Charge | Not covered | | |
| provider's office or clinic | Preventive care/screening/ immunization | No Charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No Charge | Not covered | None | |
| ii you nave a test | Imaging (CT/PET scans, MRIs) | No Charge | Not covered | | |
| If you need drugs to | Preventive drugs (Tier 1) | No Charge | Not Covered | Covers up to a 30-day supply (retail | |
| treat your illness or condition | Generic drugs (Tier 2) | No Charge (retail & mail order) | Not covered | subscription); 31-90 day supply (mail order prescription). Preauthorization is required for certain drugs. | |
| More information about prescription drug | Preferred brand drugs (Tier 3) | No Charge (retail & mail order) | Not covered | oortaan Grager | |
| <u>coverage</u> is available at <u>https://client.formularyna</u> vigator.com/Search.aspx | Non-preferred brand drugs (Tier 4) | No Charge (retail & mail order) | Not covered | | |
| ?siteCode=5261847175 | Specialty drugs (Tier 5) | No Charge (retail & mail order) | Not covered | | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | No Charge | Not covered | <u>Preauthorization</u> is required. | |
| surgery | Physician/surgeon fees | No Charge | Not covered | | |
| | Emergency room care | No Charge | No Charge | None | |
| If you need immediate medical attention | Emergency medical transportation | No Charge | No Charge | | |
| | <u>Urgent care</u> | No Charge | No Charge | | |
| If you have a hospital | Facility fee (e.g., hospital room) | No Charge | Not covered | All usual Hospital services and supplies, including semiprivate room, intensive care, | |
| stay | Physician/surgeon fees | No Charge | Not covered | and coronary care units; <u>Preauthorization</u> is required. | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.imperialhealthplan.com/texas/individual-eoc/

| | Services You May Need | What You Will Pay | | | |
|---|---|---|---|--|--|
| Common Medical Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you need mental health, behavioral | Outpatient services | No Charge | Not covered | None | |
| health, or substance abuse services | Inpatient services | No Charge | Not covered | | |
| | Office visits | No Charge | Not covered | Cost sharing does not apply for preventive | |
| | Childbirth/delivery professional services | No Charge | Not covered | services. Depending on the type of services, a coinsurance may apply. Maternity care may | |
| If you are pregnant | Childbirth/delivery facility services | No Charge | Not covered | include tests and services described elsewhere in the SBC (i.e., ultrasound). Will cover 48-hour hospital stay for uncomplicated vaginal delivery and 96-hour hospital stay for uncomplicated caesarean section. | |
| | Home health care | No Charge | Not covered | 60 visits per year | |
| | Rehabilitation services | No Charge | Not covered | 35 visits per year. Includes chiropractic, | |
| If you need help | Habilitation services | No Charge | Not covered | physical therapy, speech therapy, and occupational therapy | |
| recovering or have other special health | Skilled nursing care | No Charge | Not covered | 25 visits per year | |
| needs | Durable medical equipment | No Charge | Not covered | Excludes vehicle modifications, home modifications, exercise, and bathroom equipment. | |
| | Hospice services | No Charge | Not covered | Preauthorization is required. | |
| If your child needs dental or eye care | Children's eye exam | No Charge | Not covered | Coverage limited to 1 exam/year. | |
| | Children's glasses | No Charge | Not covered | Coverage limited to 1 pair of glasses/year. | |
| | Children's dental check-up | No Charge | Not covered | Coverage limited to 2 dental check-ups & cleanings/calendar year. | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.imperialhealthplan.com/texas/individual-eoc/

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery

- Dental care (Adult)
- Infertility treatment (except diagnosis of the medical cause and surgery to treat medical cause)
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (limited to 35 visits per year)
- Hearing aids (once every 3 years)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies are: Imperial Insurance Companies at 1-800-595-0619. You may also contact the Texas Department of Insurance at 1-800-578-4677 at 333 Guadalupe Street, Austin, TX 78707 or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit https://www.tdi.texas.gov. Additionally, a consumer assistance program can help you file your appeal. Contact Texas Department of Insurance at 1-800-252-3439.

Does this <u>plan</u> provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://exchange.imperialhealthplan.com/texas/individual-eoc/</u>

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-595-0619.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-595-0619.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-595-0619.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-595-0619.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

| 1100pital dollvory) | |
|-----------------------------------|-----|
| ■ The plan's overall deductible | \$0 |
| ■ Specialist copayment | \$0 |
| ■ Hospital (facility) coinsurance | \$0 |
| ■ Other coinsurance | \$0 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$60 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

| \$0 |
|-----|
| \$0 |
| \$0 |
| \$0 |
| |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> * | \$0 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$20 |
| The total Joe would pay is | \$20 |

| Mia's Simple Fracture | |
|---|------|
| (in-network emergency room visit and follow | w up |
| care) | |
| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
| ■ <u>Specialist copayment</u> | \$0 |
| ■ Hospital (facility) coinsurance | \$0 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Other coinsurance

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> * | \$0 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$0 | |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-595-0619.

*Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.